

External Grant Monitorings with Findings Community Services

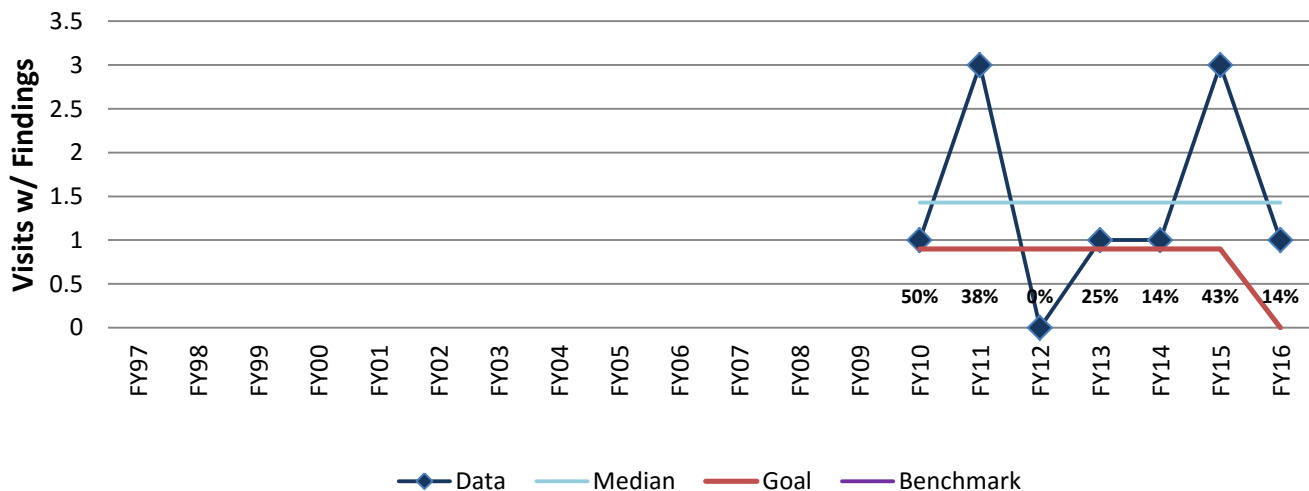
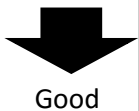


KPI Owner: Gena Redmon

Process: Organizational Capacity

Baseline, Goal, & Benchmark		Source Summary	Continuous Improvement Summary		
Baseline: Average FY12 and 13 = 19%		Data Source: Sharepoint Log Goal Source: Director Benchmark Source: TBD	Plan-Do-Check-Act Step 2: Validate problem: baseline, benchmark, & goal		
Goal: <1 monitoring with findings per FY average.			Measurement Method: Count of all audits and monitoring visits with findings during reporting period		
Benchmark: TBD			Why Measure: Findings hurt future grants and can require reimbursment		
			Next Improvement Step: Determine and quantify root causes		
How Are We Doing?					
FY12-FY16 5 Year Goal	FY12-FY16 5 Year Actual		FY16 Goal	FY16 Actual	
4	6		0	1	
Visits w/ Findings	Visits w/ Findings		Visits w/ Findings	Visits w/ Findings	

External Grant Monitorings with Findings



2012-2016 Fiscal Year Pareto Analysis

